

*The Airport is a diverse community with special people, places and events that make the Guam International Airport an exciting and unique place to work and travel.*

*See our top three picks of what you need to know, and get the latest news about GUAM's only commercial airport!*

## PEOPLE

### Law Enforcement Torch Runners



GIAA participated in the Law Enforcement Torch Run, a 15-mile relay run for very special members of our island on March 29, 2025. See Page 8 for more on this event honoring Guam's Special Olympics athletes.

## PLACES

### Tiyan and Airport Roadside Clean-up



The busy routes in Tiyan and around the Guam Airport received a much-welcomed and well-deserved cleanup. Employee volunteers of GIAA and United Airlines teamed up to beautify these roadways during the GIAA-United Airlines Roadside Clean-up. See photos on Page 9.

## EVENTS

### CHamoru Month Celebrations at Guam Airport



March was a month filled with celebration at the Guam Airport and across the island, in recognition of Guam's rich and special culture. See highlights on Pages 11 and 12 of how GIAA celebrated Mes CHamoru 2025.

The Antonio B. Won Pat International Airport Authority, Guam (GIAA) is a self-sustaining autonomous government agency, charged with the mission to ensure the safety and security of the traveling public, maintain superior and reliable level of airport services, and support the development of air services and facilities which are integral to the island's economic growth.

## PASSENGER FLIGHT NETWORK (For April 2025)



HNL - UA201/200 Daily  
HND - UA849/848 Daily  
NRT - UA827/873 Daily  
- UA197/196 Daily  
- UA841/840 Daily  
- UA865/864 Mon, Wed, Fri/  
Tues, Thurs, Sat, Sun  
SPN - UA076/174 Daily  
MNL - UA184/UA183 Daily/Mon, Tues,  
Thurs, Fri, Sun  
KIX - UA150/151 Daily  
TPE - UA166/165 Wed, Sat (ETA  
1650 on Sat  
NGO - UA136/137 Mon, Tues, Thurs,  
Fri, Sun  
PNI - UA176/UA176 Sun  
ROR - UA158/UA157 Mon, Tue, Thu, Fri/  
Mon, Wed, Thu, Sun -  
UA192/184/193 Wed, Sat (UA184  
ETA 0535) Tues, Fri  
TKK - UA132/UA133 Thu, Sun/Wed, Sat  
- UA154/UA155 Tues, Fri/Mon,  
Thurs  
Yap - UA186/UA185 Wed, Sun/Tues, Sat



NRT - JL941/JL942 Daily



ICN - 7C310/3102 Daily



KE421/KE422 Daily



ICN - LJ913/914 Daily  
PUS - LJ921/922 Daily



MNL - PR110/111 Daily



ICN - TW505/506 Daily



ROP - 3401/4301 Mon, Tue, Wed,  
Thu, Fri

## GIAA and Supporters Testify on Bill No. 67-38



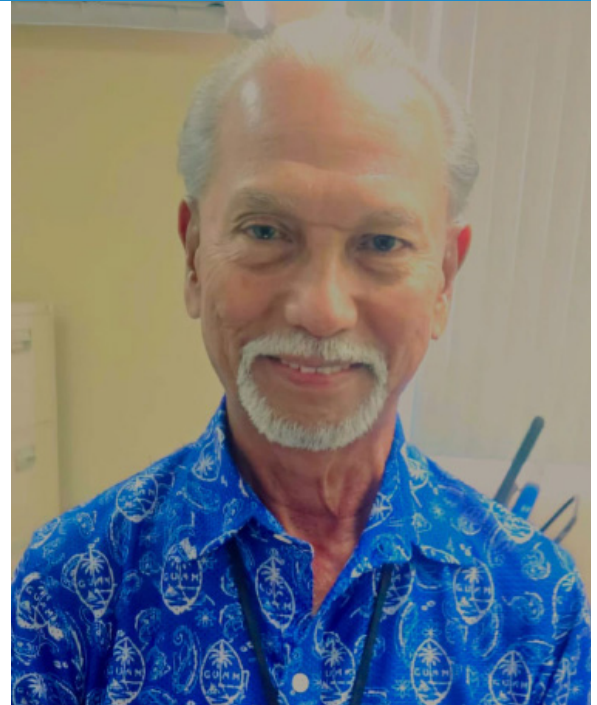
Testimonies in support of Bill No. 67-38 were presented to the Legislative Oversight Committee on Air Transportation at the Congress Building on March 20, 2025. The bill is relative to providing GIAA the authority to adopt policies and procedures for the solicitation, selection, and award of agreements between GIAA and any other party for the use of airport facilities and properties for airport purposes and/or visitor activities. Among others in support of the bill, GIAA Board Chairman - Brian Bamba, GIAA Executive Manager - John "JQ" M. Quinata, GIAA Deputy Executive Manager - Dr. Artemio "Ricky" Hernandez, and GVB President/CEO -



Regine Biscoe Lee provided their testimonies on the bill which authorizes GIAA to enter into lease agreements for a period of up to fifty (50) years - with concessions limited to a period of up to fifteen (15) years. **Pictured above left (L-R):** GIAA Board Chairman - Brian J. Bamba, GIAA Executive Manager - John "JQ" M. Quinata, and GIAA Deputy Executive Manager - Dr. Artemio "Ricky" Hernandez appear before members of the Legislative Oversight Committee on Air Transportation. **Pictured above:** The lobby of the Guam Congress Building was filled with community members who attended the public hearing on Bill No. 67-38.

## Getting to Know Aviation Services Alliance's Roland Franquez

Aviation Services Alliance (ASA) Station Manager, Roland Franquez, holds a leadership role in ASA's Guam operations. Since joining the company in May 2017, he is responsible for management and operational interaction and collaboration with GIAA and United Airlines. Additionally, his role covers all aspects of human resources, including hiring and training, training and certifying ASA catering security agents and service agents in safety, customer service, wheelchair service, and regulated garbage. He handles the purchasing of equipment and supplies, business development, and securing all necessary operational permits for ASA. Prior to joining ASA, he held positions in technology, telecommunications/communications, and safety fields at the Guam Memorial Hospital, IBM Corp., Island Business Systems & Supply, Hawaiian Telephone, IT&E, Micronesian Telecom, MCI, Guam Telephone Authority, Hit Radio 100, Pacific Care, and Advanced Management. When asked what his future career goals are, he shared, "To continue what I'm doing, learning everyday, supporting my team, and having fun in the process." On his days off, Roland enjoys playing the drums, making music with his band, "The Northside Amigos," facilitating Drum Circles, golfing, and singing with the Emmaus Choir. He gives back to the community as a past president and member of the Rotary Club of Tumon Bay, a Board Member and Scholarship Committee Chairman of the Young Men's League of Guam and President of the Perez Acres Homeowners Association.



## Airport Terminal Flooring Project Update



GIAA staff, airport tenants, and Airline Operators Committee members attended a briefing regarding the airport terminal flooring project, on March 26, 2025. This project will cover five phases and will take 170 days for completion. Melet Santos of Taniguchi Ruth Makio Architects (pictured, top

corner) directs attendees to her presentation on the project which will result in new flooring in areas throughout the terminal that were damaged as a result of Typhoon Mawar in 2023.



## Omni Air Conducts Technical Stop at Guam Airport



The Guam Airport, which sees many drop-ins by aircraft operators all over the world, welcomed an Omni Air operation technical stop this month. **Pictured above:** The Boeing 767, with eye-catching colors of red, white, and blue, stars, stripes, and the logo of National Football League six-time Superbowl Champions, the New England Patriots, caught the interest of employees and passersby alike, as it parked on the tarmac of the Guam Airport.

A technical stop is a brief, scheduled stopover for the operational needs of an aircraft, such as refueling, maintenance, or crew rest. Some technical stops may be necessary to comply with customs, immigration, or other regulatory requirements. During technical stops, no passengers or cargo may embark or disembark unless authorized.

## GIAA Operations Attend Airport Master Record Seminar



GIAA is pleased to announce that Michael Ilagan - Airport Operations Supervisor and Vincent Iglesias - Airport Operations Officer II attended the Airport Master Record (AMR) Seminar, hosted by the Hawaii Department of Transportation in association with the Federal Aviation Administration's Airport Engineering Division, Airport Data and Information Program from March 18 - 20, 2025 at the Daniel K. Inouye International Airport. The seminar

consisted of an in-depth study of airport data elements, techniques on airport inspections, and a one-day visit and mock inspection of a local general aviation airport, including discussion on the techniques of airport data processing, and the mission of the Airport Data and Information Program. **Pictured, L-R:** Juan Reyes - GIAA Air Terminal Manager, Ilagan, Iglesias, and Raymond Quintanilla - GIAA Superintendent of Airport Operations.

## GIAA Executive Manager Presents Airport Operations Overview to UOG Students



GIAA Executive Manager, John "JQ" M. Quinata, delivered a presentation covering an overview of airport operations to Dr. Ron McNinch's students of the School of Business and Public Administration at the University of Guam (UOG) on March 5, 2025. Mr. Quinata shared pre-pandemic enplaned passenger activities in comparison to current numbers, as well as an update on passenger processing experience enhancements, such as the Transportation Security Administration security screening expansion and screening equipment upgrades. He provided updates regarding the implementation of the biometric exit process for international departures to satisfy U.S. Customs & Border Protection requirements and touched on GIAA's efforts to



work with current concessions for short-term extensions authorized by Guam law to reinvest and refresh offerings for passengers. Mr. Quinata discussed the implementation and effectiveness of the digitized Guam-CNMI visa waiver and Guam Customs Declaration Forms, allowing for a quicker and more efficient arrival process for passengers. He shared updates on Capital Improvement Projects, such as the International Arrivals Corridor, the terminal flooring upgrade, and refresh of the Arrivals Area, in addition to air service development efforts and the pursuit of new and increased air service, diversification of revenues through the increase of non-aeronautical revenues, and the continued pursuit of federal funds for Capital Improvement Projects.

## GIAA Deputy Executive Manager Speaks at AGA Conference



GIAA Deputy Executive Manager, Dr. Artemio "Ricky" Hernandez was invited to serve as a presenter and panelist at the Association of Government Accountants (AGA) Guam Chapter - 13th Biennial Guam Professional Development Conference (GPDC) 2025, which was held at the Westin Resort Guam from March 12 - 14, 2025. The conference, themed "Leading Change: Empower, Innovate & Excel," featured industry experts, government leaders, and innovators who shared insights on leadership, financial



stewardship, cybersecurity, and emerging technologies. **Pictured above, L-R:** Melanie Mendiola - Administrator and CEO of the Guam Economic Development Authority, Regine Biscoe Lee - President and CEO of the Guam Visitors Bureau, and Dr. Artemio "Ricky" Hernandez - GIAA Deputy Executive Manager, were presented with certificates of appreciation for their participation in a panel discussion, "Current Outlook on Tourism Industry and Overall Guam Economy" at the AGA Guam Chapter - 13th Biennial GPDC.



## United Airlines Hosts FOD Walk to Promote Runway Safety



At the Guam Airport, the safety and security of our passengers and the people who work in and around the terminal are paramount. This is why employee volunteers from GIAA, airlines, and tenants gather together for a monthly Foreign Object Debris, or FOD, Walk, to pick up debris and trash on the flightline and surrounding areas that may cause damage to aircraft or property. GIAA thanks United Airlines for hosting the FOD Walk on March 18,



2025, which resulted in the collection of nearly seven pounds of trash and debris. **Pictured above left:** GIAA Safety Supervisor - Pete Lizama delivers a safety briefing to GIAA and tenant employee volunteers before the UA-hosted FOD Walk. **Pictured above:** In support of a safe runway environment, the team of FOD Walk volunteers, ready with gloves and trash bags, gather for a group photo before heading out to pick up trash and debris.

## Airport Police Receives Investigative Training



Airport Police Officer (APO) I Christian Duenas, LT Rick Garcia, and APOI Michelle Tapang (pictured in the second row, L-R) completed a Foundational Homicide Investigations Course on March 10 - 14, 2025 and an Advanced Homicide and Violent Crimes Investigations Course on March 17 - 21, 2025, provided by the International Homicide Investigations Agency.

Other participants included personnel from the Guam Police Department, the FSM, the CNMI, the Republic of Palau, American Samoa, the Republic of Nauru, Port Authority of Guam, Guam Park Police, the Office of the Attorney General of Guam, Marine Corps, Homeland Security Investigations, Office of Special Investigations NCIS, and the Cook Islands.



## GIAA Speaks About Aviation Careers to Fanihis and Cougars



In support of GIAA's commitment to be an advocate for educating our island's youth and to share the importance of lifelong education and training, staff of the GIAA Aircraft Rescue & Fire Fighting (ARFF) Division and Airport Police Division accepted invitations to speak at Career Day events. ARFF Driver Operator, Johnny Arceo, and Fire Fighter I Alexander Tenorio, visited the fifth graders of D.L. Perez Elementary School, Home of the Fanihis, on March 6, 2025. They shared their experiences as fire fighters, discussed how education and training assist them to excel in their

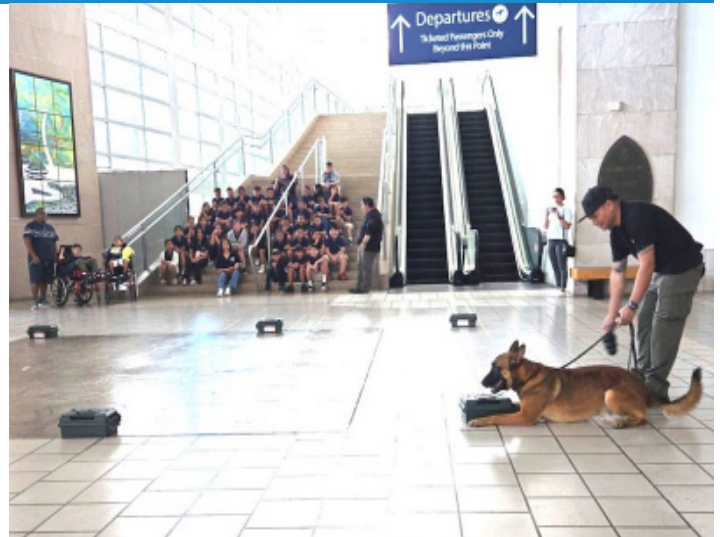


careers, and encouraged the students to consider a career in the exciting and dynamic field of aviation and fire fighting. ARFF Driver Operator Arceo also represented GIAA as a Career Day presenter and exhibitor at the Academy of Our Lady of Guam, Home of the Cougars, on March 25, 2025. **Pictured above, left:** Fire Fighter I Alexander Tenorio and Driver Operator Johnny Arceo field questions from students of D.L. Perez Elementary School. **Pictured above:** Driver Operator Arceo assists a student suit up in fire fighting gear.

## Ko'kos and Golden Eagles Tour Guam Airport



GIAA's Airport Tour Program has hosted thousands of students of all ages and grade levels and has been a popular choice for school field trips for many years. GIAA's Airport Police, K-9 Team, Operations Division, and Aircraft & Rescue & Fire Fighting Division, along with United Airlines, the Transportation Security Administration, U.S. Customs & Border Protection, and Guam Customs & Quarantine



Agency, collaborate to create memorable and exciting tours of the airport and its facilities and to share how vital the aviation industry is for our island. GIAA was pleased to host the "Kokos" of Carbullido Elementary School's Head Start Program on March 14, 2025 as well as the "Golden Eagles" of Truman Elementary School on March 11, 18, and 25, 2025.



## GIAA Airport Police Officers Run for Guam's Special Athletes



After a 15-mile journey, the "Flame of Hope," carried by members of military and local law enforcement agencies, including GIAA personnel from the Airport Police Division (APD) and Operations Division (OPS), made its way to the site of this year's Guam Special Olympics 49th Annual Track and Field Event held at Okkodo High School on March 29, 2025. GIAA's runners, along with those from the U.S. Coast Guard, were proud to have been part of the symbolic Law Enforcement Torch Run, as part of GIAA's dedication to

supporting Guam's Special Olympics athletes. **Pictured above left:** GIAA runners and members of the U.S. Coast Guard gather for a group photo as they wait for their leg of the run to begin. **Pictured above, L - R:** John Flores - Airport Police Officer (APO) II, Mark Delgado - Airport Operations Officer I, and Marsha Wong - APO II, begin their leg of the Law Enforcement Torch Run, in support of this year's Guam Special Olympics athletes.

## GIAA Employee Organization Officers Re-elected



Congratulations to the newly-re-elected Executive Officers of the GIAA Employee Organization (GIAAEO). Austin Grant, Trini Cotelesse, Nikki Perez, and Lori Cruz successfully retained their seats as President, Vice President, Secretary, and Treasurer, respectively, after the GIAAEO's election held on March 11, 2025. The officers will continue the good work

they have performed on behalf of the GIAAEO whose purpose is to improve employee morale, foster good management/employee relations, and to hold functions for the benefit and general welfare of GIAAEO members. **Pictured, clockwise:** Secretary Perez, Treasurer Cruz, President Grant, and Vice President Cotelesse.



## GIAA and United Airlines Team Up for a Roadside Clean-Up

**UNITED TO CLEAN UP GUAM AIRPORT.** As responsible members of our island community and to promote efforts to beautify Guam and foster a clean environment surrounding the airport terminal and its properties, GIAA and United Airlines collaborated to host a Roadside Clean-up which took place during the early morning hours of March 22, 2025. Blessed with clear skies and cool weather, the event began with a safety briefing, a warm-up stretch, and issuance

of trash bags and gloves to the nearly 100 GIAA and United Airlines employee volunteers and their families who picked up trash along Route 10-A and East Sunset Boulevard in Tiyan. GIAA and United Airlines thank the organizers and participants of this event, and they encourage island residents to be responsible neighbors and contribute to a cleaner and more beautiful Guam.





## United Airlines Fly Iwo Jima Heroes to Reunion of Honor Memorial



United Airlines welcomed on board a very special group of passengers for the Iwo Jima Reunion of Honor, a day-long memorial commemoration and observance on Iwo Jima, with participants commemorating those who fought in the island struggle. World War II veterans boarded the United Airlines charter flight from the Guam Airport on March 29, 2025, after a gate departure celebration that included a presentation of colors from the Okkodo High School ROTC Team.



Upon their return to Guam, the veteran soldiers, in their golden ages between 98 and 102, were met with a celebratory arrival and complimentary gift bags, hosted by UA staff. **Above, left:** United Airlines flight crew pose for the camera with the members of the Okkodo High School ROTC Team before the crew boarded the flight to Iwo Jima. **Above:** Iwo Jima heroes prepare to board their flight on United Airlines to attend the Iwo Jima Reunion of Honor, on March 29, 2025.

## GIAA Employees Receive Workplace Harassment Training for a Safe Work Environment



As part of GIAA's understanding of the importance of fostering a safe, respectful and harassment-free work environment, GIAA management and staff received workplace harassment training presented by Attorney Genevieve Rapadas of Calvo Jacob & Pangelinan LLP. The training provided information to help reduce legal risks,

promote a culture of inclusion and respect, and increase awareness and sensitivity. Attorney Rapadas provided multiple scenarios to help employees recognize subtle and overt forms of harassment and discrimination, identify harassment, report it effectively, and understand their role in preventing it and encouraging respect.



## GIAA Extends Guam's Warm CHamoru Hospitality



**BIBA, GUAM!** In the spirit of honoring and sharing Guam's rich history, unique culture, and warm hospitality, GIAA celebrated Mes CHamoru, or CHamoru Month, during the month of March. Departing passengers and tenant and airline employees were treated to a "mirenda," or merienda, of local snacks and treats, hosted by the GIAA Family on March 6, 2025. **Above, left:** Rufo Lujan, Jr. offers

sweet local treats to departing passengers. **Above, center:** Wana Wintterle is all smiles as she prepares to fill a cup with *ahu*, a popular coconut dessert. **Above, right:** Minna Cruz and Pete Camacho pose for the camera with departing passengers, who enjoyed sweet and savory local treats at the GIAA-hosted mirenda, in celebration of CHamoru Month.

## Mes CHamoru Fiesta Celebration at Guam Airport

**CHAMORU KADA DIA!** In true CHamoru style, GIAA hosted a fiesta lunch of popular local dishes and desserts and lively island music to culminate the events of "Mes CHamoru," or CHamoru Month, for tenants, airline partners, and departing passengers on March 27, 2025. The Mes CHamoru Planning Committee members and volunteers worked tirelessly to adorn the East Ticket Lobby and its surrounding areas, with local greenery and flowers, bamboo

huts, and cultural displays, enjoyed by nearly 200 attendees. Just as this year's theme, "CHamoru Kada Dia," or "CHamoru Everyday," encourages Guam residents to practice and instill CHamoru traditions and values as part of their daily lives, GIAA encourages all to celebrate and share the uniqueness and beauty of our culture, our heritage, and our people with those who visit our island home. Biba, Guam!





## Mes Chamoru Fiesta Celebration at Guam Airport - Continued



**#guamairport** is a monthly GIAA publication!

We welcome your article suggestions! Email feature story ideas and photos to [marketing@guamairport.net](mailto:marketing@guamairport.net).

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**AIRPORT GUAM**

The Guam International Airport Authority celebrates 49 years as an autonomous agency of the Government of Guam and is committed to providing quality services and facilities to support and develop air transportation services for the people of Guam and visitors to our island! Biba, GIAA!