

The Airport is a diverse community with special people, places and events that make the Guam International Airport an exciting and unique place to work and travel.

See our top three picks of what you need to know, and get the latest news about GUAM's only commercial airport!

PEOPLE

Jaejun Lee, CEO
Lotte Duty Free Guam



In this month's edition of "Getting to Know..." we meet Jaejun Lee, CEO of Lotte Duty Free Guam. See Page 3 to learn about his impressive career in the duty free industry.

PLACES

Flooring Project
in Baggage Claim Area
and
U.S. Customs and
Border Protection Hall



New flooring is underway! GIAA thanks its passengers and airport partners for their continued patience during the installation of new flooring in the U.S. Customs and Border Protection Hall and the Baggage Claim Area. More on Page 6.

EVENTS

27th Annual
Oceania Customs Organisation
Annual Conference



The 27th Annual Oceania Customs Organisation Annual Conference, proudly hosted by the Guam Customs & Quarantine Agency (GCQA) from May 19 - 23, 2023, brought together customs leaders from across the Pacific region. See more inside on Page 9.

The Antonio B. Won Pat International Airport Authority, Guam (GIAA) is a self-sustaining autonomous government agency, charged with the mission to ensure the safety and security of the traveling public, maintain superior and reliable level of airport services, and support the development of air services and facilities which are integral to the island's economic growth.

PASSENGER FLIGHT NETWORK (For June 2025)



HNL - UA201/200 Daily
HND - UA849/848 Daily
NRT - UA827/873 Daily
- UA197/196 Daily
- UA841/840 Daily
- UA865/864 Mon, Wed, Fri, Sat/
Tue, Thur, Sat, Sun
SPN - UA076/174 Daily
MNL - UA184/UA183 Mon, Tue, Thur, Fri,
Sun/Daily
KIX - UA150/151 Daily
TPE - UA166/165 Wed, Sat (ETA 1700 Sat)
NGO - UA136/137 Mon, Tue, Thur, Fri, Sun
PNI - UA176/UA176 Sun
ROR - UA158/UA157 Mon, Tue, Thu, Fri/
Mon, Wed, Thu, Sun
- UA192/184/193 Wed, Sat (UA184
ETA 0535) Tue, Fri
TKK - UA132/UA133 Thu & Sun/Wed &
Sat
Thur ETA 1755, Wed ETA 0800
- UA154/UA155 Tue & Fri/Mon &
Thur
YAP - UA186/UA185 Wed & Sun/Tue & Sat



**JAPAN
AIRLINES**

NRT - JL941/JL942 Daily



ICN - 7C3101/3102 Daily



ICN - KE421/KE422 Daily
- KE423/KE424 Daily



ICN - LJ913/L914 Daily
PUS - LJ921/LJ922 Tue, Thu, Sat,
Sun



MNL - PR110/PR111 Daily



ICN - TW505/TW506 Daily, suspends
June 21 and resumes July 19



ROP - 1200/1230 Mon, Tue, Wed,
Thur, Fri

Jeju Air and POI Unite to Host FOD Walk for Runway Safety



Jeju Air and Pacific Oriental Inc. (POI), an independent aircraft ground handling company, hosted this month's Foreign Object Damage, or FOD, Walk, in an effort to promote runway safety. Twenty-five pounds of trash and debris were collected by GIAA, airline, and tenant volunteers

on the runway and surrounding areas on May 6, 2025. These monthly FOD Walks are proactive efforts to enhance runway safety and prevent damage to aircraft and entail a thorough visual sweep of areas on and around the flightline.

Getting to Know Lotte Duty Free's CEO Jaejun Lee

In this month's edition of "Getting to Know," we are pleased to feature an expert in the duty free industry, Mr. Jaejun Lee, Chief Executive Officer of Lotte Duty Free Guam (LDFG). Lee has an impressive career in retail, finance, and operations, having begun his career in the Strategic Planning Division of Lotte Duty Free's headquarters. In that role, he was responsible for setting the company's vision, formulating and executing mid- to long-term strategies, managing organizational structures, and providing in-house consulting.

His hard work catapulted him to Senior Buyer for global luxury brands which are often considered the pinnacle of the duty free industry. It was in this new role that he built his expertise in merchandising. He then served as a Sales Promotion Manager before being appointed as Chief Financial Officer of LDFG in January 2023. A year later, in January 2024, he took on the role of Chief Executive Officer (CEO) where he currently oversees the operations of LDFG.

As CEO, Lee sets and manages sales goals aligned with LDFG's headquarters' strategy, while ensuring that all departments - including finance, human resources, marketing, merchandising, logistics, and sales - operate cohesively and effectively to achieve LDFG's objectives. He manages cash flow to maintain the corporation's financial stability, ensures that all business activities comply with Guam's regulatory standards, and strives to cultivate a work environment that supports the company's growth and the personal development of every member of their team.



"Above all, I work closely with our entire team to ensure that visitors leaving Guam take with them a memorable and positive experience at LDFG - their final stop before departure," says Lee.

Lee aspires to grow as an expert in the duty-free industry and become a leader who contributes meaningfully to the retail and tourism industry.

As a dedicated father of two and actively engaged in parenting, Lee, along with his family, "enjoy exploring Guam and experiencing its unique charm."

Lee currently serves as a board member of the Korea Guam Travel Association.

GIAA Updates FAA's Carlos Salas on Ongoing Projects

GIAA management and leadership met with Carlos H. Salas, Assistant Manager of the Federal Aviation Administration (FAA) Honolulu Airports District Office, to provide updates on Airport Infrastructure Grants (AIG), the Air Terminal Program (ATP), and Airport Improvement Projects (AIP) on May 1, 2025 with John "JQ" M. Quinata - Executive Manager, Juan Reyes - Air Terminal Manager, Rolenda L. Faasuumalie - Airport Marketing Administrator/Airport Services Manager - Acting, Antonio Laniog - Engineering Supervisor - Acting, and Frank Santos of Transportation Management Group. Discussions included the status of AIPs which are government funds designated to airports for facility improvements and modernization, as well as AIPs which aim to enhance the safety, efficiency and capacity of airports. **Pictured:** The GIAA team conducted an inspection tour of the airfield and ongoing projects with Carlos H. Salas on May 2, 2025. **L-R:** Raymond Quintanilla - Superintendent of Airport Operations, Carlos H. Salas - Assistant Manager of the FAA Honolulu Airports District Office, and Juan Reyes - Air Terminal Manager.



GIAA Congratulates FAA's Mark McClardy on His Retirement



After a stellar 34-year career with the Federal Aviation Administration (FAA), Mark McClardy, Director of FAA Office of Airports, Western Pacific Region, retired on May 30, 2025. His immeasurable contributions since being promoted to Director in 2003 included support of the planning and safe development of 640 airports that are part of the National Plan of Integrated Airport System (NPIAS) in Arizona, California, Hawaii, Nevada, Guam, American Samoa, the

Commonwealth of the Northern Mariana Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, and the Republic of Palau. The GIAA Board, management, and staff congratulate Mr. McClardy on a tremendous career and thank him for his many years of leadership and service to GIAA and the people of Guam. We wish him the best on this new, exciting, and well-deserved chapter of his life.

Guam Customs & Quarantine Hosts 27th Oceania Customs Organisation Annual Conference



The Guam Customs & Quarantine Agency (GCQA) hosted the 27th Oceania Customs Organisation (OCO) Annual Conference at the Westin Resort Guam from May 19 - 23, 2025. Conference attendees included leaders from across the Pacific region, including representatives from 23 OCO member countries and territories, international partners including the World Customs Organization, United Nations agencies, and regional organisations. This year's theme, "Driving Efficiency, Security and Sustainability: Strengthening Customs in the Pacific," focused on strategic priorities

such as digital transformation, gender equality, artificial intelligence applications, environmental protection, and the combat of transnational crime. The OCO, established in 1986, facilitates cooperation, capacity building, and harmonisation of customs procedures and is the regional body for customs administrations in the Pacific region that works to enhance the capacity and capability of its members in border security, trade facilitation, and revenue collection.

GIAA Joins Taiwan Roadshow



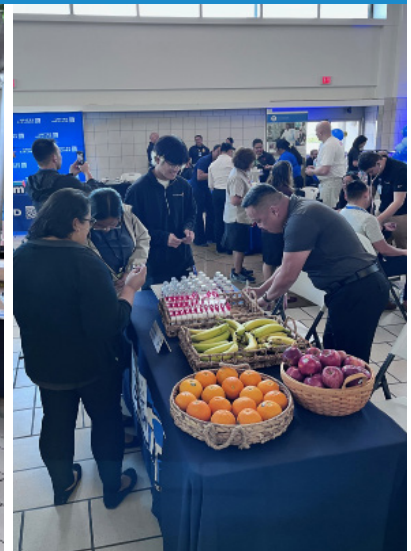
GIAA Board Chairman Brian Bamba, third from left, and GIAA Deputy Executive Manager Dr. Artemio "Ricky" Hernandez, fourth from left, joined Governor Lou Leon Guerrero, representatives from the Guam Visitors Bureau, and a delegation of 11 member organizations in a three-city Taiwan roadshow showcasing Guam to Taipei's industry, from May 19 - 21, 2025. The roadshow, held in Taichung, Taipei and Taoyuan, offered in-depth presentations delivered by GVB to nearly 200 travel agencies across the three cities. **Pictured above:** Governor Leon Guerrero, ninth from left, and GIAA and GVB representatives take part in an official photo with President Lai Ching-te, President of Taiwan.

Taichung International Airport Sister Airport Signing



GIAA Board Chairman - Brian Bamba and GIAA Deputy Executive Manager - Dr. Artemio "Ricky" Hernandez joined Governor Lou Leon Guerrero for a Sister Airport Signing at the Ministry of Transportation in Taichung City on May 26, 2025. **Pictured above, L-R:** Dr. Hernandez, Chairman Bamba, Governor Leon Guerrero, Kuo-Shian Lin - Deputy Minister of Transportation and Communications, Chang Jui-Shu - Taichung International Airport Director, and Shu-Ping Ho - Head of the Taiwan Civil Aviation Authority.

Plans Underway for 2025 GIAA-United Airlines Health, Safety, and Wellness Fair



Plans are underway for the 2025 GIAA-United Airlines Health, Safety, and Wellness Fair which is scheduled for Wednesday, June 25, 2025 in the East Ticket Lobby of the main terminal. Eddie Olkeriil and Jean Wai, both of United Airlines are this year's overall coordinators, and they are equally excited to collaborate with GIAA and public and private sectors who provide health, safety and wellness services and programs to our island community.

Photos of last year's GIAA-United Airlines Health, Safety and Wellness Fair above, L-R: Elfrie Koshiba, Program Coordinator IV of the GIAA Marketing Section, received a blood pressure reading. Attendees, exhibitors, and staff of United Airlines enjoyed the warm-up and stretch session at the start of the Fair. GIAA Safety Administrator, Anthony Quidachay, hosted the GIAA table which offered fresh fruits and first aid kits.

Airport Police K-9 Team Completes Canine Tactical Combat Casualty Care Training



Airport Police Officer (APO) II Ronie Cardines and APO I John P. Mallari (**pictured fourth and fifth from left, respectively**), both of the Airport Police Division (APD) K-9 Unit, completed Canine Tactical Combat Casualty Care (TCCC) training provided by Guam-based Army Veterinary Corps with U.S. Naval Base Guam Military Work Dog (MWD) handlers, along with MWD handlers from the Guam Police Department and the Guam Customs & Quarantine Agency. Canine training aids were used to simulate MWD battlefield trauma so handlers could practice realistic point-of-injury care. Handlers focused on the assessment and treatment for massive hemorrhage, airway, respiration, circulation, and head injury and hypothermia. This invaluable joint military and civilian training provides opportunities to share best practices and creates strong working relationships between agencies, improves communication, and tests real-world response strategies.

GIAA Attends GVB Quarterly Membership Meeting



The Micronesian Ballroom of the Hilton Guam Resort & Spa was filled with local government and private sector tourism industry players who were present to hear the latest updates on tourism recovery efforts at the Guam Visitors Bureau Quarterly Membership Meeting held on May 15, 2025. John "JQ" M. Quinata - GIAA Executive Manager, Dr. Artemio "Ricky" Hernandez - GIAA Deputy Executive Manager, and the GIAA Marketing team comprised of Rolenda L. Faasuumalie - Airport Marketing Administrator and Program Coordinators Elfrieda Koshiba and Marcia D. Taitano, were in attendance and listened to tourism recovery

updates from Mark Baldyga - Recovery Committee Chair, a Source Market Survey presentation from Chris Kam, President & COO of Omnitrak TravelTalk America, and a management report presented by Regine Biscoe Lee - GVB President & CEO. **Pictured above, L-R:** John "JQ" M. Quinata, Regine Biscoe Lee, and Dr. Artemio "Ricky" Hernandez. **Pictured clockwise, above:** Regina Nedlic - GVB Japan Marketing Manager, Elfrieda Koshiba - GIAA Program Coordinator, and Rolenda L. Faasuumalie - Airport Marketing Administrator.



United Airlines Celebrates International Flight Attendants Day

In recognition of its dedicated flight attendants and cabin crew who provide comfort, care and reassurance of the safest travel aboard its aircraft, United Airlines hosted a special International Flight Attendants Day event on May

30, 2025. GIAA stands with United Airlines in thanking these aviation professionals for their passion-driven work and their commitment to providing a safe, secure and comfortable flight experience for all their passengers.



IOC President Arrives at Guam Airport



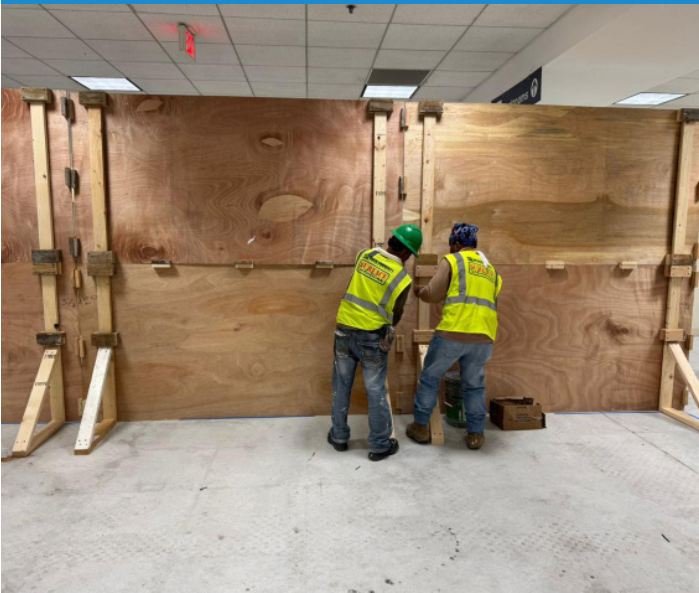
HAFA ADAI WELCOME! The Guam Airport frequently receives distinguished passengers from all over the world, and this month, we were especially pleased to welcome Thomas Bach, President of the International Olympic Committee who was on island to attend the Oceania National Olympic Committee General Assembly. LT Raymond Reyes of the Airport Police Division (pictured far right, above) escorts Thomas Bach, (far left), President of the International Olympic Committee, on May 15, 2025 upon his arrival at the Guam Airport.

Click It or Ticket Campaign Proclaimed



PROCLAIMING SEAT BELT SAFETY. Leadership, officers, and administrative staff of the GIAA Airport Police Division attended the "Click It or Ticket" Proclamation Signing on May 16, 2025, along with representatives from the Department of Public Works Highway Division and the Guam Police Department. Governor Lou Leon Guerrero signed the proclamation which emphasizes the importance of educating drivers and passengers to buckle up and wear seat belts when riding in vehicles. GIAA encourages all drivers to practice safe driving on all Guam roadways.

New Flooring Project Underway in USCBP and Baggage Claim



Floor prep work and installation of hoarding walls have begun in anticipation of the installation of new flooring in the U.S. Customs & Border Protection (USCBP) Hall and in the Baggage Claim Area. Carpet in both areas were removed as a result of water damage caused by Typhoon Mawar in May 2023 and will be replaced with terrazzo floors. Contractors, seen in the photo above, install hoarding walls



in the USCBP Hall on May 9, 2025. A contractor, seen above, preps the floors in the Baggage Claim Area on May 20, 2025 in preparation for the installation of hoarding walls and new terrazzo floors. GIAA thanks its passengers, airline partners, and all other airport users for their continued patience while contractors work expeditiously to complete this long-awaited project.

ARFF Fire Fighters Earn Live Fire Recertification



The team of Captain Michael Cuasito, and Fire Fighters Fred Reyes, Taron Pitter, Jordan Guevara, Zachary Chang, and Janise Quintanilla of the GIAA Aircraft Rescue & Fire Fighting (ARFF) Unit headed to the Pacific Region ARFF Training Center (PRATC) in Saipan on May 15, 2025 to attend

their Live Fire recertification in accordance with Federal Aviation Administration (FAA) Advisory Circular 150/5210-17C. GIAA ARFF fire fighters, seen in blue in above photos, participate in a one-day live fire recertification in Saipan on May 15, 2025.

Team ARFF Joins Fellow Fire Fighters at EMS Week Proclamation Signing



GIAA Aircraft Rescue & Fire Fighting (ARFF) leadership and fire fighters attended the 2025 Emergency Medical Services (EMS) Week Proclamation Signing on May 16, 2025 to kick off EMS Week from May 16 - 24, 2025. This year's theme, "Celebrating Our Unsung Heroes," recognizes the valiant and professional work of our island's EMS personnel who play a critical role in providing immediate care and responding to patients in emergency situations, often acting as first healthcare responders on the scene, and who also play a vital role in disaster response.



UNITED TO SAVE LIVES. Pictured above, L-R: Crispin Pacificar - Assistant Chief for Training - Andersen, Colin Camacho - GIAA ARFF Fire Fighter I, Senior Master Sargeant Christopher Phillips - Deputy Fire Chief - Andersen, Stanley Torres - Fire Chief - Andersen, and Zachary Chang - GIAA ARFF Fire Fighter I.

ARFF Celebrates EMS Week with Fire Fighting Counterparts



PARADE OF LIGHTS. In celebration of Emergency Medical Services (EMS) Week, GIAA Aircraft Rescue & Fire Fighting (ARFF) Fire Fighters participated in a "Parade of Lights" along with their fire service partners from the Guam Fire Department, Navy Fire, and Andersen Fire on May 21, 2025. The caravan of fire emergency vehicles, with lights flashing,



began at Southern High School and finished at the Micronesia Mall. **Pictured above, L - R:** Two Andersen fire fighters stand in front of their fire truck with ARFF Fire Fighters Kagan Rabago, Zachary Chang, Captain Jeffrey Nededog, and Colin Camacho after the "Parade of Lights" at the Micronesia Mall on May 21, 2025.



ARFF REACHES OUT. GIAA Aircraft Rescue & Fire Fighting (ARFF) leadership and fire fighters participated as exhibitors at the Emergency Medical Services (EMS) Week Outreach Event at the Micronesia Mall on May 21, 2025. The team proudly displayed aircraft rescue and fire fighting equipment and gear and was on hand to gladly answer questions about their display, their roles and responsibilities, and shared information about fire safety. **Pictured above, L-R:** Fire



Fighter (FF) Colin Camacho, Captain Lewis Salas, Captain Michael Cuasito, FF Zachary Chang, FF Janise Quintanilla, Assistant Fire Chief Daniel Stone, Captain Jeffrey Nededog, FF Dylan Aguon, Driver Operator Michael Roberto, and FF Kagan Rabago. **Pictured above:** A young visitor to the ARFF table proudly displays a paper airplane giveaway from FF Colin Camacho at the EMS Week Outreach Event at the Micronesia Mall on May 21, 2025.

ARFF Fire Fighters Complete A Series of Trainings



Fire Fighters of the GIAA Aircraft Rescue & Fire Fighting (ARFF) Division recently completed Condition Proficiency Training this month. As part of ARFF's recertifications outlined in the Federal Aviation Administration Advisory Circular 150/5210-17C, ARFF personnel conducted proficiency

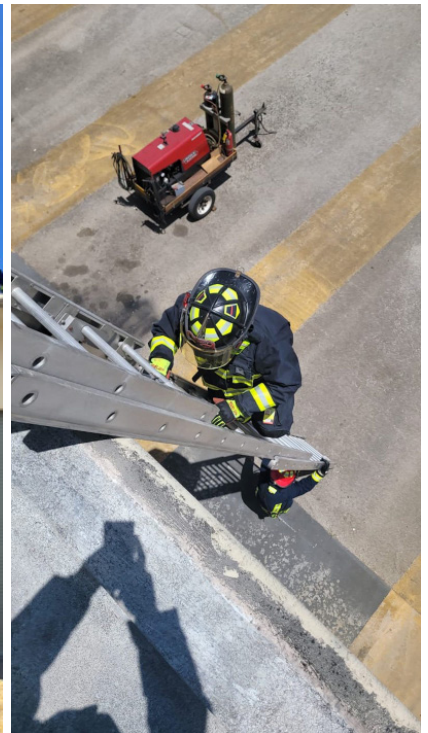
training in pump operation, fire hose and agent application techniques, and added a ruptured line drill to the training evolution. Photos above show the ARFF fire fighters engaged in condition proficiency training at the ARFF Facility in Tiyan on May 8, 2025.



Pictured above: ARFF Fire Fighter Chad Ada, center, led Self Contained Breathing Apparatus training on May 22, 2025, for his fellow fire fighters, as part of one of several required recurrent trainings in accordance with Advisory Circular 150/5210-17C.



Pictured above: ARFF fire fighters completed ladder operations training on May 22, 2025. Training with ladders is a perishable skill set that requires recurrent training for all fire fighters to ensure proper ladder placement and safety. If in the event that fire fighters need to access higher elevations, such as a roof, ladders are essential tools for fire fighters to accomplish that task.



GIAA Hosts Last Airport Tours of School Year 2025

GIAA hosted the last three airport tours for School Year 2025 for the students of Astumbo Head Start, C.L. Taitano Elementary School, and M.U. Lujan Elementary School. The tours consisted of a K-9 demonstration from the Airport Police Division K-9 Unit, passenger screening by officers of the Transportation Security Administration, and a tour of the concourse, tower, a United Airlines aircraft, U.S. Customs & Border Protection Hall, Baggage Claim, Guam Customs & Quarantine, and the Aircraft Rescue & Fire Fighting Facility.

GIAA extends its deepest thanks to its team and its airline and regulatory partners for their continued support of and participation in the Airport Tour Program. The program supports GIAA's commitment to providing real-life experiences for students of all ages to receive an up-close look at the dynamic and exciting careers in aviation and related fields and to provide insight to the immense and critical work it takes to run Guam's only commercial airport.



BUTTERFLIES VISIT GUAM AIRPORT. Six "Butterflies" from the AsTumbo Head Start Program, along with their parents/guardians, and school faculty and staff proudly display their boarding passes from United Airlines at the start of their airport tour on May 6, 2025. Many thanks to Officer Michael Winn of Airport Police, pictured far left, for his professionalism and dedication to serving as the lead tour guide on this and all tours throughout the school year.



WELCOME ABOARD, DEERLINGS! Head Start students from C.L. Taitano Elementary School, Home of the Deerlings, and their parents and teachers listen attentively to United Airlines pilots before they board an aircraft, as part of their tour of the Guam Airport on May 13, 2025.



DRAGONS ON TOUR. The "Dragons" from M.U. Lujan Elementary School gather for a group photo with their teachers and staff and tour guide, Officer Michael Winn of the Airport Police Division, before the start of their tour on May 20, 2025.

ARFF Fire Fighters Speak About Careers to Okkodo Bulldogs

GIAA Aircraft Rescue & Fire Fighting (ARFF) Driver Operator, pictured in the left photo, happily explains the uses of fire fighting equipment on display at the Okkodo High School Career Day Fair on May 16, 2025. ARFF Fire Fighter II, Paul Miyasaki, pictured in the right photo, sets up ARFF equipment at the Fair. GIAA thanks the "Home of the Bulldogs" for the opportunity to share career experiences and to spread the importance of lifelong education and training as part of its commitment to the island community. GIAA encourages students of all ages to fulfill their academic goals and to consider a career in the exciting field of aviation.



Airport Police Division Reps GIAA in Softball Tournament Leagues



GIAA's Airport Police Division participated in this year's Guam Police Department's Chief's Cup Softball Tournament from May 6 - 15, 2025 at the Agana Heights Field. **Pictured above:** Team Coordinator and coach, Airport Police Officer II, Joseph "JR" Mantanona, (kneeling, center), is surrounded by Team GIAA Airport Police on May 13, 2025.



Team Guam Airport, comprised of officers from the Airport Police Division, gathers together for a group photo after a playing a fun game of softball in the 2025 Government of Guam Department of Parks & Recreation Softball League at the Guerrero Field on May 9, 2025.

#guamairport is a monthly GIAA publication!

We welcome your article suggestions! Email feature story ideas and photos to marketing@guamairport.net.

May 2025 Issue Contributors

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The Guam International Airport Authority celebrates 49 years as an autonomous agency of the Government of Guam and is committed to providing quality services and facilities to support and develop air transportation services for the people of Guam and visitors to our island! Biba, GIAA!