



# AIRPORT TOUR

## PROGRAM INFORMATION

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The **A. B. Won Pat Guam International Airport Authority (GIAA) Airport Tour Program** is available to schools and organizations interested in touring the airport facilities. The Program is a community outreach service and is extended to the public. It provides the opportunity to explore airport facilities and services and experience the daily operations of the airport, tenants, and airlines. It also provides students insight into aviation related careers.

*\*Airport and aircraft tours are available only on Tuesdays, starting at 9 a.m.*

### **REQUEST FOR APPROVAL:**

Airport Tour Request Forms are available on the GIAA website at [www.guamairport.com](http://www.guamairport.com) or at the Marketing Office, which is located on the third floor of the main terminal building. Requestor(s) must complete the form and email to [marketing@guamairport.net](mailto:marketing@guamairport.net) ATTENTION: Marketing. The following items need to be specified or approval may be denied:

- Name of the school or organization requesting for a tour
- Name of authorized representative/contact person
- Date of tour
- Contact numbers (telephone, mobile, email address)
- Number of tour participants (not to exceed 50 persons)
- Time of arrival at airport
- Name list of ALL tour participants (students, teachers and adult chaperones); to be attached to the Request Form
- Any special accommodations/requests

Request Form and participant name list must be received **three weeks in advance**.

Upon approval by the Executive Manager or a designated representative, the Airport Marketing Office will coordinate details of the tour with United Airlines (UA), Airport Police (AP), GIAA Operations Division (OPS), GIAA Aircraft Rescue & Fire Fighting (ARFF) Unit, Transportation Security Administration (TSA), U.S. Customs & Border Protection Agency (USCBP), and Guam Customs & Quarantine Agency (GCQA).

### **COST:**

Tours are FREE of charge and are honored on a first-come, first-served basis.

### **SCHEDULED TOURS:**

Tours are available only from September through December and February through May. They are conducted only on Tuesdays, starting at 9:00 a.m. and typically last two hours. Tour schedules may be revised due to extenuating circumstances that may require GIAA to temporarily suspend this service.

### **AIRPORT TOURS INCLUDE THE FOLLOWING** (all are upon availability):

1. K9 demonstration
2. Check-in procedure at airline counter
3. Passenger departure screening
4. Concourse
5. Ramp control/Airport tower
6. Tour of airplane
7. U.S. Customs & Border Protection Hall/Immigrations Hall
8. Baggage Claim Area/Guam Customs & Quarantine
9. Tour of the Aircraft Rescue & Fire Fighting (ARFF) Station

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## PROGRAM INFORMATION cont'd.

### **PARKING:**

Tour participants may be dropped off at the United Airlines departure curbside and meet their tour guide(s) in front of the United Airlines ticket counter. Buses may park in the bus parking area, located on the Arrivals Level. Tour participants who provide their own transportation must park in the Public Parking Area, also located on the Arrivals Level. Public parking rates are as follows:

0 – 15 minutes	\$2	3:01 hours – 4:00 hours	\$12
16 – 30 minutes	\$4	4:01 hours – 5:00 hours	\$13
31 minutes – 60 minutes	\$6	5:01 hours – 24:00 hours	\$15
1:01 hours – 2:00 hours	\$10	Lost ticket	\$15
2:01 hours – 3:00 hours	\$11		

### **SCREENING PROCESS:**

All tour participants will be required to go through the TSA passenger screening process. They should anticipate emptying pockets and are advised to limit the number of handbags they carry. They will be required to remove belts, outerwear (i.e., jackets, sweaters, etc.), shoes, hats, etc., and place them in a security bin, along with handbags, backpacks, etc., for screening by TSA officers. Closed-toe footwear is required for all participants.

Food, beverages, liquid items, weapons, and sharp objects are not permissible past the passenger-screening checkpoint and will be confiscated by TSA personnel or Airport Police.

**Adult chaperones are required to bring a valid form of photo identification, such as a driver's license, Guam I.D., or passport, and be prepared to present it to Airport personnel.**

### **ENTRY INTO SECURED AREAS:**

All tour participants will receive a boarding pass, issued by UA with their name on it. Participants must keep this pass on their person for the entire duration of the tour, remain with their tour guide(s) and the rest of the group, and be escorted by the guide(s) or designated personnel to the restroom and/or out of the secured area/concourse.

### **OPTIONAL REQUESTS:**

Schools and organizations have requested for lunch options available at the Airport. Below is a list of airport food vendors. Schools/Organizations must coordinate directly with the food vendor(s).

Airport Tentekomai (KGD LLC)  
Telephone: (671) 642-3247

Domino's Pizza/Golden Bowl/Weinerschnitzel  
Telephone: (671) 642-3030

Burger King  
Telephone: (671) 642-3070

Micronesian Munchies  
Telephone: (671) 642-3055

Sissie Café  
Telephone: (671) 642-7777

Oasis  
Telephone: (671) 642-3075